

How do I become a HealthOne client?

Referrals to HealthOne Mt Druiitt are generally made by GPs, Community Health workers and hospital staff.

Once a referral is received, an assessment will be undertaken by a Community Health worker.

HealthOne will be explained to you and your consent obtained to be enrolled as a HealthOne client.

Your GP will be contacted and their consent obtained for their participation.

At this point you become a HealthOne client.

For more information

If you think that you or someone you care for could benefit from HealthOne, you can:

- ✓ Talk with your GP
- ✓ Contact the GP Liaison Nurse at Mt Druiitt Community Health Centre

HealthOne Mt Druiitt

Mt Druiitt Community Health Centre

Cnr Buran and Kelly Close **Ph: 9881 1200**

Mt Druiitt 2770 **Fax: 9881 1401**

HealthOne Mt Druiitt - A partnership between:

Sydney West Area Health Service

Blacktown Medical Practitioners Association

Mt Druiitt Medical Practitioners Association

Wentwest Ltd

All SWAHS facilities are smoke free. This means that smoking is not permitted anywhere on the grounds or inside the buildings.

For assistance to quit smoking:

- ◆ Inpatients can ask for free Nicotine Replacement Therapy
- ◆ Call the Quitline on 137 848 or 13 QUIT
- ◆ Speak to your doctor or nurse.

A free, confidential Health care Interpreter service is available 24 hours, 7 days a week. Ask staff to arrange an interpreter for you. AUSLAN interpreters are also available.

HealthOne MT DRUIITT

Information for PATIENTS



YOUR GP and Community Health working together with YOU



What is HealthOne?

HealthOne is a NSW Health funded initiative that aims to improve your health and your access to health services.

HealthOne will ensure your Community Health Worker, your GP and other service providers involved in your care are working together in coordinating your health care.

HealthOne will also ensure that you have access to appropriate services to meet your health needs.

HealthOne will also assist you to manage your own health.

Who is HealthOne for?

HealthOne is for:

- ✓ People with complex health needs or chronic illnesses who are living at home
- ✓ People who are frail and elderly and living at home
- ✓ Families with children where extra support is needed
- ✓ Young people who have difficulty accessing health care.
- ✓ Parts of the Mt Druitt community that have limited access to health services.

What will HealthOne do?

HealthOne links together all the providers involved in your health care to:

- ✓ identify your health care needs
- ✓ identify other services that you may need to help manage your health and your daily living needs
- ✓ share information about your care between providers (with your consent)
- ✓ coordinate health services that you need
- ✓ provide you with access to specialist clinics and services through HealthOne
- ✓ support you to monitor your own health and access services you might need to manage your changing health needs
- ✓ provide you with a single contact point to speak to about your health
- ✓ provide you with written information on your care for you to keep and show other providers who may not be part of HealthOne.

