



Mt Druitt Child and Family Services Directory

Services for Young Children
and their Families

2009



Introduction to the Mt Druitt Child and Family Services Directory

This Directory is a project of the 2770 Early Years Planning Group funded by Communities for Children*, Mission Australia.

We hope that this resource proves useful for all those working with children and their families in Mt Druitt.

We recognise the important role of practitioners in engaging first hand with children and their families and hope this resource helps equip them to better support the children and families with whom they work.

The Directory aims to provide essential information on local services for practitioners who have identified children and/or families in need of additional support.

Using the Directory

This Directory is intended to be a practical tool that supports and enhances links between practitioners working with children and families and assists them to work collaboratively for the benefit of the families with whom they work.

In addition to information on services, the directory includes a 'My Contacts' section in which practitioners are encouraged to develop and maintain records on additional services that they discover and which are not recorded in this directory. This will ensure that the Directory remains relevant to individual practitioners and also ensures that it is able to be regularly updated — providing relevant and useful information to practitioners when they need it.

This resource can be accessed through the Family Worker Training and Development Programmes' website at www.fwtdp.org.au

* Communities for Children is supported by the Australian Government under the Stronger Families and Communities Strategy

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When services work with awareness of each other there is more chance of families receiving timely early intervention and prevention programs.



Key Contacts

Key Contact Numbers

Service	Description	Contact Details
<p>Mt Druitt Community Health Centre</p>	<p>Services include speech pathology, occupational therapy, baby clinics, information and referral service, immunisation, vision and hearing assessments, Kids' Gym and multicultural health services for children and families</p>	<p>Buran Close Mt Druitt Ph: 9881 1200 Fax: 98811401</p>
<p>Aboriginal Medical Service (AMS)</p>	<p>Medical service available for Aboriginal children and adults</p>	<p>2 Palmerston Road Mt Druitt PO Box 3160 Mt Druitt Village Ph: 9832 1356 Fax: 9625 4152 Email: frank@amsws.org.au</p>
<p>Multicultural Health Services</p>	<p>Multi-lingual health workers and interpreting service</p>	<p>Buran Close Mt Druitt Ph: 98811200 Fax: 9881 1401</p>
<p>NSW Department of Community Services (DoCS)</p>	<p>Child protection services, parenting support and early intervention, foster care, adoption services and help for communities affected by disaster</p>	<p>More Information: Ph: 8887 7400</p> <p>Report by phoning the DoCS Helpline on 132 111 (TTY 1800 212 936) for the cost of a local call 24 hours a day, 7 days a week Website: http://www.community.nsw.gov.au</p>

Service	Description	Contact Details
<p>Brighter Futures</p>	<p>Provides targeted support to vulnerable families to prevent them from entering or escalating into the child protection system. The program includes a combination of home visiting, parenting programs or quality child care. Brighter Futures focuses on families and their children aged 0–8 years who are facing issues such as drug and alcohol problems, lack of support networks, children with challenging behaviour etc</p> <p>Referrals can be made by DoCS and/or community agencies</p>	<p>Uniting Care Burnside Unit 3, 6–10 Mount St Mt Druitt Ph: 9421 333 Fax: 9625 9516 Website: www.burnside.org.au</p>
<p>Burnside NEWPIN</p>	<p>Peer support, counselling, playroom/groups, personal development programs are offered for mothers and fathers separately</p> <p>Admission into NEWPIN is through referral from DoCS and community agencies and targets families who are experiencing multiple challenges</p>	<p><u>NEWPIN Mothers Centre</u> 30 Myrtus Crescent Bidwill Ph: 9628 0897 Fax: 9835 3615 Email: abex@burnside.org.au</p> <p><u>NEWPIN Fathers Centre</u> 9 Capparis Circuit Bidwill Ph: 9835 1644 Fax: 9835 2522 Email: hhouston@burnside.org.au</p>

Service	Description	Contact Details
<p>Children First</p>	<p>Children First offers Children's Centres and Family Support Services. After-school, vacation care and childrens' centres cater for children aged 0–12. In addition, supported playgroups are provided for children 0–5 years, which are facilitated by an Early Childhood Teacher and Speech Pathologist, providing language, speech and child behaviour management support</p>	<p>63 Bottles Road Plumpton Ph: 9625 0422 Fax: 9625 8403 Website: www.childrenfirst.asn.au</p>
<p>Learning Support Program (Children First)</p>	<p>The LSP offers two complementary services providing support for children with disabilities and their families. LSP supports children within local early childhood centres and also supports children within playgroups, through the LSP Playvan</p>	<p>63 Bottles Road Plumpton Ph: 9625 0422 Fax: 9625 8403 Website: www.childrenfirst.asn.au</p>
<p>Mt Druitt Community Hub (Mission Australia)</p>	<p>Provides support for parents and their children aged 0–8 years through provision of playgroups, courses and facilitating linkages with schools and families (Bidwill, Shalvey, Willmot, Tregear and Lethbridge Park)</p>	<p>Various locations Contact: Bronte Child and Family Centre 50 Gidley Street St Marys Ph: 9623 9199 Fax: 9623 0396</p>

Service	Description	Contact Details
<p>SydWest Multicultural Services Inc (formerly Blacktown Migrant Resource Centre)</p>	<p>Support to Culturally and Linguistically Diverse (CALD) families and children 0–8 years, providing casework and outreach</p>	<p>Families NSW Team Leader SydWest Multicultural Services Inc Level 2, 125 Main St Blacktown Ph: 9621 663 Fax: 9831 5625 Email: info@sydwestmsi.org.au Website: www.sydwest.org.au</p>
<p>Mt Druitt Ethnic Communities Agency (MECA)</p>	<p>Provides information and advice for people from a non-English speaking background</p>	<p>12–13 Mount St Mount Druitt Ph: 9625 9300</p>
<p>SDN Children's Services Inc</p>	<p>An Inclusion Support Agency providing support from experienced facilitators to work with local child care services to build their capacity to work inclusively with all families. Free support is provided to services approved for Child Care Benefit (CCB) and those funded under the Budget Based Funding Program in the Cumberland-Blacktown region</p>	<p>SDN Children's Services Inc. Cumberland-Blacktown Inclusion Support Agency (ISA) 28 Cowper St Granville Ph: 9897 3635 Fax: 9897 2861 Email: cbisa@sdn.org.au</p>
<p>Women's Activity and Self Help House (W.A.S.H House)</p>	<p>A community based resource centre for women. Services include group programs for health, well-being and leisure; short-term crisis counselling available to any woman in need of support; a community op-shop at Emerton as well as other supports for women in the local area</p>	<p>Lot 5, Kelly Close Mt Druitt Ph: 9677 1962 Fax: 9677 1046 Email: admin@washhouse.org.au Website: www.washhouse.org.au</p>

Service	Description	Contact Details
Anglicare	Offers a range of services including welfare support programs, material aid and courses for parents and families; also runs Mobile Shed in various locations for fathers and their children under 12 years	91 Kurrajong Ave Mt Druitt Ph: 9832 2300 Fax: 9832 1934
Communities for Children (Mission Australia)	Community development and the coordination of the delivery of early intervention and prevention programs in Mt Druitt. Programs include: Kids' Gym (Mt Druitt Community Health Centre); Parenting and Living Skills courses (Anglicare) and Supported Playgroups (Children First); Child Friendly Communities Project	Communities for Children Mission Australia 28 Ayres Grove Mt Druitt Ph: 9832 9754 Fax: 9832 9935 Email: powera@missionaustralia.com.au
Graceades Community Cottage	Graceades Community Cottage provides a number of services for children aged 3–12 years and their families including after school tutoring, free community library and courses and support groups for parents.	2 Rose Court Bidwill (off Gracilis Way, off Pependetta Rd) Ph: 9628 2045
Playgroups NSW	An organisation supporting access to playgroups. The website provides information on local playgroups	Ph:1800 171 882 Email: admin@playgroupsnsw.com.au Website: www.playgroupsnsw.gov.au

Referrals/ Hotlines

Service	Description	Contact Details
<p style="text-align: center;">Child and Family Referral Service</p>	<p>Provides two services: A Child and Family Info Line providing information on NSW services for families and their children as well as parenting information; and the Early Childhood Information Line for support for children with additional needs and their families.</p>	<p>Child and Family Info Line Ph: 8594 4244 or Early Childhood Information Line Ph: 1300 65 68 65</p>
<p style="text-align: center;">Mt Druitt Community Health Centre</p>	<p>Services include speech pathology, occupational therapy, baby clinics, information and referral service, immunisation, vision and hearing assessments, kids gym and multicultural health services for children and families</p>	<p>Buran Close Mt Druitt Ph: 9881 1200 Fax: 9881 1401</p>
<p style="text-align: center;">Tresillian Parents Helpline</p>	<p>24 hour helpline available for parents</p>	<p>24 hour helpline Ph: 9787 0855 Freecall:1800 637 357</p>
<p style="text-align: center;">DoCS</p>	<p>Child protection services, parenting support and early intervention, foster care, adoption services and help for communities affected by disaster</p>	<p>Report by phoning the DoCS Helpline on 132 111 (TTY 1800 212 936) for the cost of a local call, 24 hours a day, 7 days a week. Website: http://www.community.nsw.gov.au</p>

Service	Description	Contact Details
<p>Brighter Futures</p>	<p>Provides targeted support to vulnerable families to prevent them from entering or escalating into the child protection system. The program includes a combination of home visiting, parenting programs or quality child care. Brighter Futures focuses on families and their children aged 0–8 years who are facing issues such as drug and alcohol problems, lack of support networks, children with challenging behaviour etc</p>	<p>Uniting Care Burnside Unit 3, 6–10 Mount St Mt Druitt Ph: 9421 3333 Fax: 9625 9516 Website: www.burnside.org.au</p> <p>Referrals can be made by DoCS and/or community agency</p>

Useful Websites/Links

Resourcing Parents Website

<http://www.resourcingparents.com>

Provides up-to-date information for parents, families and professionals working in the Sydney region. Includes information on the support services provide, as well as links to resources, training and funding opportunities.

Department of Community Services (DoCS)

<http://www.community.nsw.gov.au>

Practical advice-based information for people interested in child protection, foster care, adoption (local and international) and parenting. Provides information on preventing child abuse and neglect and how to report child safety concerns.

NSW Commission for Children and Young People

<http://www.kids.nsw.gov.au>

An independent organisation working with others to make NSW a better place for children and young people. Includes resources, links and training opportunities.

Fams NSW Family Services Inc

<http://www.nswfamilyservices.asn.au>

Support for organisations in NSW who are providing services to families experiencing stress. Includes an online locator for family services throughout NSW.

Family Worker Training and Development Programme (FWT+DP)

<http://www.fwtdp.org.au>

Aims to enhance and develop the skills and knowledge of workers in the non-government organisation (NGO) sector to help them support families (with dependent children) living in diverse and changing environments.

Association of Children's Welfare Agencies (ACWA)

<http://www.acwa.asn.au/index1.php>

Works towards improving the quality of services to children and young people through research, advocacy and training activities. This site provides news, information and details of their training programmes.

Nepean, Cumberland, Blacktown and the Hills Newswire

To subscribe visit: <http://www.servicenetwork.ngo.net.au>

Weekly newswire providing information on training, resources and support for organisations working with families and communities.

Western Sydney Community Forum (WSCF)

<http://www.wscf.org.au>

Quarterly Group Work Calendars providing information on groups run for children (0–8 years) and their families in the Cumberland/Blacktown/Hills region. Includes contact details for Sydney West Child Protection and Family Interagency.

Physical Health Services

Occupational Therapy

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Mt Druiitt	Paediatric Occupational Therapy	Assessment and treatment of fine and gross motor skill issues	0–8 years	Nil	N/a	Mount Druiitt Community Health Centre Buran Close Mt Druiitt Ph: 9881 1200 Fax: 98811401	Contact Paediatric Occupational Therapy Intake at Mt Druiitt Community Health Centre

Oral Health

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Blacktown	Blacktown Oral Health Clinic	General dental services for adults and children	Pre-school and children up to 18 years	Nil	N/a	Oral Health Centre Grounds of Blacktown Hospital Ph: 9881 8981	Contact the SWAHS Oral Health Call Centre on Ph: 9845 6766
Mt Druiitt	Mt Druiitt Oral Health Clinic	General dental services for adults and children	Pre-school and children up to 18 years	Nil	N/a	Oral Health Centre Grounds of Mt Druiitt Hospital Ph: 9881 1527	Contact the SWAHS Oral Health Call Centre on Ph: 9845 6766

Hearing Assessment

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Mt Druit	NSW Statewide Infant Screening-Hearing (SWISH) Program	<p>Program is aimed at identifying all babies born in NSW with significant permanent bilateral hearing loss by 3 months of age.</p> <p>Identification is achieved through universal hearing screening of all newborns.</p>	0–3 months	Medicare	N/a		Following diagnosis, newborns are referred to appropriate intervention services
	Hearing Clinic	Hearing testing clinic	3–18 years	N/a	Appointment only	Mount Druit Community Health Centre Buran Close Mt Druit Ph: 9881 1200 Fax: 98811401	Self, family, medical or agency

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Mt Druitt	Allied Health Services: Audiometry	Hearing tests and audio services for Aboriginal children and adults are provided.	Children and Adults	Medicare	9.00am – 5.00pm Mon – Fri	Aboriginal Medical Service 2 Palmerston Road Mt Druitt PO Box 3160 Mt Druitt Village Ph: 9832 1356 Fax: 9625 4152 Email: frank@amsws.org.au	Contact Service for more information

Vision Screening

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Various	Statewide Eyesight Preschooler Screening (StEPS)	Free vision screening assessment at specific clinics or at early childhood centres for children aged 4 years	4 years	N/a	N/a	Mount Druitt Community Health Centre Buran Close Mt Druitt Ph: 9881 1200 Fax: 9881 1401	Contact Health centre for more information To make an appointment contact the Central Referral Service 1800 600 681

Speech Pathology

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Mt Druitt	Paediatric Speech Pathology	Assessment and treatment of speech and language including articulation, stuttering and language	0–8 years	N/a	N/a	Mount Druitt Community Health Centre Buran Close Mt Druitt Ph: 9881 1200 Fax: 9881 1401	Contact Paediatric Speech Therapy Intake at Mt Druitt Community Health Centre
	Learning Support Program Playvan	The Learning Support Programme (LSP) Playvan is a fun and free mobile advisory service that supports the inclusion of all children within their local playgroups. LSP provides activity ideas and advice to help children participate in their playgroup, who are at risk of developmental delay, have a disability or challenging behaviour.	0–5 years	Cost \$3 per session or \$5 for a family of two or more children	Tuesdays during school terms, 10am to midday	<u>Location of Playvan:</u> Glendenning Neighbourhood Centre 48 Golding Drive Glendenning <u>Children First:</u> 63 Bottles Road Plumpton Ph: 9625 0422 Fax: 9625 8403 Website: www.childrenfirst.asn.au	Call Children First during office hours for more information and to apply

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Various	Playtime Playgroups	Weekly playgroups supported by an Early Childhood Teacher and Speech Pathologist	0–5 years	Parents need to bring a hat, sunscreen and morning tea for their child	Monday 10–12 Holy Family Centre, Emerton; Tuesday 9.30–11.30 Whalan Primary School; Wednesday 10–12 Community Health Centre, Mt Druitt; Thursday (Koori Playtime) Wundanarr Koo, Tregear; Friday 10–12 Rutherglen Community Centre (during school terms)	Children First: 63 Bottles Road Plumpton Ph: 9625 0422 Fax: 9625 8403 Website: www.childrenfirst.asn.au	Playgroups might be finishing after Term 2, 2009 Call Children First for updated information

Child and Family Health

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Various	Immunisation	Immunisation available in 4 locations (Mt Druitt, Doonside, Blacktown and Glenwood) on a monthly basis or through local GPs	0–5 years	N/a	N/a	Mount Druitt Community Health Centre Buran Close Mt Druitt Ph: 9881 1200 Fax: 9881 1401	Contact Health centre for more information

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Various Locations	Baby Health Clinic	Access to a community nurse in a variety of locations for information on baby and toddlers such as immunisation, feeding, behaviour etc	0–5 years	N/a	Various	Mount Druitt Community Health Centre Buran Close Mt Druitt Ph: 9881 1200 Fax: 9881 1401	Contact Health centre for more information To make an appointment contact the Central Referral Service 1800 600 681
	Health Home Visiting	All families with a newborn baby are provided a free home visit, with follow-up checks if they are required. Visits provide support for new babies and their parents. Includes health checks and parenting advice	New-borns	N/a	N/a	Mount Druitt Community Health Centre Buran Close Mt Druitt Ph: 9881 1200 Fax: 9881 1401	Contact Health centre for more information To make an appointment contact the Central Referral Service 1800 600 681

Physical Activity Programs

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Bidwill	Wiggling Wombats Play Gym	Music & Movement, Coordination, Balance and Skill Development <i>(Includes Young Mums Group — see details under Family Support)</i>	0–5 year olds	Free	Thursdays 10–12 during school terms	Bidwill Uniting Church Bidwill Square Bidwill	Contact Sallie
St Marys	Wiggling Wombats Play Gym	Music & Movement, Coordination, Balance and Skill Development <i>(Includes Young Mums Group — see details under Family Support)</i>	0–5 year olds	Free	Wednesdays 10–12 during School Term	St Marys Baptist Church Great Western Highway St Marys Ph: 8805 5900	Contact Sallie
Mt DrUITT	Kids Gym	Program to promote gross motor and fine motor skills, as well as social interaction amongst children aged 0–5 years in the Mt DrUITT Area. Free childcare available for children under 2 years	0–5 year olds	Free	Thursdays and Fridays during school term	Mount DrUITT Community Health Centre Buran Close Mt DrUITT Ph: 9881 1200 Fax: 9881 1401	Contact Health Centre for more information on groups

Mental Health Services

Counselling

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Mt DrUITT	Mt DrUITT Mental Health Team	Multi disciplinary, community-based team, which provides 24 hour, 7 days per week intake, assessment, referral, crisis intervention and intensive follow-up care.	All ages		8.30–5.30 Monday to Friday	Sydney West Area Mental Health Service Ph: 9881 8888	Referrals: 9881 8888 24 hours, 7 days
	Child and Family counselling service	Counselling service available to children, families, individuals	All ages	N/a	Drop-in Monday, Wednesday and Friday 9am–12 noon or by appointment	Mount DrUITT Community Health Centre Buran Close Mt DrUITT Ph: 9881 1200 Fax: 9881 1401	N/a
	Drop in Crisis Counselling (Women)	Short-term crisis counselling service available to any woman in need of support.	Women in Mt DrUITT area	N/a	Drop in service Monday to Friday 9am–12noon	W.A.S.H House Lot 5, Kelly Close Mt DrUITT Ph: 9677 1962 Fax: 9677 1046 Email: admin@washhouse.org.au Website: www.washhouse.org.au	No booking necessary

Behaviour Management

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Plumpton/ Glendenning	Learning Support Programme (LSP) Playvan	The Learning Support Programme (LSP) Playvan is a fun and free mobile advisory service that supports the inclusion of all children within their local playgroups. LSP provides activity ideas and advice to help children participate in their playgroup, who are at risk of developmental delay, have a disability or challenging behaviour	0–5 years	Cost \$3 per session or \$5 for a family of two or more children	Tuesdays during school terms, 10am to midday	Location of playvan: Glendenning Neighbourhood Centre 48 Golding Drive Glendenning Children First: 63 Bottles Road Plumpton Ph: 625 0422 Fax: 9625 8406 Website: www.childrenfirst.asn.au	Please call Children First during office hours for more information and to apply

Learning Through Play

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Bidwill	NEWPIN Mother's Centre	Family Play Program for children and their mothers	Mothers and their children aged 0–5	N/a	Various	NEWPIN Mothers Centre 30 Myrtus Crescent Bidwill Ph: 9628 0897 Fax: 835 3615	Contact Annette
	NEWPIN Father's Centre	Family Play Program for children and their fathers	Fathers and their children aged 0–5	N/a	Monday–Thursday (Play therapist available on Thursday afternoons)	NEWPIN Fathers Centre 9 Capparis Circuit Bidwill Ph: 9835 1644	Contact Hugh

Playgroups

Community Playgroups and Supported Playgroups

Playgroups are a fantastic way for children to interact and develop. There are two main types of playgroups in Mt Druitt — community playgroups and supported playgroups.

Community playgroups provide opportunities for children and parents to come together in a play setting and are often provided through community-based or parents groups, providing the opportunity for social interaction and learning.

Supported playgroups are often provided by professionals (such as occupational or speech therapists, early childhood teachers etc) and aim to assess the developmental progress of children within a play setting. The playgroup provides the opportunity for parents to discuss concerns with health professionals whilst also providing useful and practical strategies for parents to improve the developmental outcomes for children. These can be accessed by all families.



Supported Playgroups

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Mt Druit	Playtime @ Kids Activity Centre	Playgroup	0–5 year olds not attending school and their parents/ carers	Free	Mondays 10.30–12.30 during school terms	Kids Activity Centre Corner North Parade and Carlisle Street Mt Druit Ph: 9625 3027	No booking necessary
Whalan	Playgroup	Art, craft, gross motor activities, stories and songs	0–5 year olds	Please bring a piece of fruit and \$1	Wednesdays 9.45–11.15am during school terms	Parents as Teachers Madang Avenue Public School Mimika Avenue Whalan Ph: 9832 0543 Fax: 9832 0543 Email: patwhalan@hotmail.com	Contact for more information
	Big Red Bus	Mobile playgroups including play programs and social interaction	0–5 year olds not attending school and their parents/ carers	Gold coin	Mondays 10.30–12.30	Whalan Park Waikanda Avenue Whalan Kids Activity Centre Ph: 9625 3027	No booking necessary

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Hassall Grove	Big Red Bus	Mobile playgroups including play programs and social interaction	0–5 year olds not attending school and their parents/ carers	Gold coin	Tuesdays 10.30–12.30	Hassall Grove Park Calida Avenue Kids Activity Centre Ph: 9625 3027	No booking necessary
Glendenning	Big Red Bus	Mobile playgroups including play programs and social interaction	0–5 year olds not attending school and their parents/ carers	Gold coin	Wednesdays 10.30–12.30	Glendenning Park Sanford Drive Kids Activity Centre Ph: 9625 3027	No booking necessary
Hebersham	Big Red Bus	Mobile playgroups including play programs and social interaction	0–5 year olds not attending school and their parents/ carers	Gold coin	Thursdays 10.30–12.30	Hebersham Park Stevenage Road Kids Activity Centre Ph: 9625 3027	No booking necessary
Mt Druitt	Big Red Bus	Mobile playgroups including play programs and social interaction	0–5 year olds not attending school and their parents/ carers	Gold coin	Fridays 10.30–12.30	Mt Druitt Park Corner Luxford Road and Carlisle Avenue Kids Activity Centre Ph: 9625 3027	No booking necessary

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Various	Learning Support Programme (LSP)	The Learning Support Programme (LSP) provides a variety of services for children with additional needs. The LSP Playvan is a fun and free mobile advisory service, that supports the inclusion of all children within their local playgroups. They provide activity ideas and advice to help children participate in their playgroup, who are at risk of developmental delay, have a disability or challenging behaviour.	0–5 year olds	Cost \$3 per session or \$5 for a family of two or more children	Tuesdays during school terms, 10am–12noon	Location of playvan: Glendenning Neighbourhood Centre 48 Golding Drive Glendenning Children First: 63 Bottles Road Plumpton Ph: 9625 0422 Fax: 9625 8403 Website: www.childrenfirst.asn.au	Call Children First during office hours for more information and to apply

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Various	Playtime Playgroups	Weekly playgroups supported by an Early Childhood Teacher and Speech Pathologist	0–5 year olds	Parents need to bring a hat, sunscreen and morning tea for their child	Monday 10–12 Holy Family Centre, Emerton; Tuesday 9.30–11.30 Whalan Primary School; Wednesday 10–12 Community Health Centre, Mt Druitt; Thursday (Koori Families Playtime) Wundanarr Koo, Tregear; Friday 10–12 Rutherglen Community Centre (during school terms)	Children First: 63 Bottles Road Plumpton Ph: 9625 0422 Fax: 9625 8403 Website: www.childrenfirst.asn.au	Playgroups might be finishing after Term 2, 2009 Call Children First for updated information
Lalor Park	Play Links	A mobile early childhood intervention playgroup program for children with additional needs	Families and their children aged 0–5 years in the Blacktown LGA		Wednesdays 10–12noon	SDN Children's Services Inc. 28 Cowper Street Granville Ph: 9897 3635 Fax: 9897 2861	Contact Group Leader

Educational Support

Literacy and Numeracy

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Bidwill	After School Tutoring	One-to-one tutoring in English and maths	Grades 3–12		Monday – Thursday 3.30–5.30pm during school terms	Graceades Community Cottage 2 Rose Court Bidwill (off Gracilis Way, off Pependetta Rd) Ph: 9628 2045	Contact Cottage Worker
Mt Druitt	Library Services	Blacktown City Council Library Service offers a wide range of material available for use. Visitors may read books, daily newspapers and magazines in the library. Registered members may borrow material from a range of collections. Also hosts a free story time for children	All	Free	Monday–Friday 9.30am–7.45pm Saturdays 9.30am–4pm	Mt Druitt Library Ayres Grove Mt Druitt Ph: 9832 4011 Fax: 9677 2314	Contact Mt Druitt Library or Blacktown City Council for more information
	Learning For Life	Offer reading buddy program to local students needing literacy support	N/a	N/a	N/a	Smith Family Mt Druitt Office Ph: 9835 6842	Contact Smith Family for more information

General Education Support

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Bidwill	Free Community Library	Access to lending services	All	Free	N/a	Graceades Community Cottage 2 Rose Court Bidwill (off Gracilis Way, off Pependetta Rd) Ph: 9628 2045	Contact Graceades for more information
	Mt Druitt Learning Ground	Support program for Mt Druitt families that will equip them for later mainstream education or potential job opportunities	8–80 years			Learning Ground 10–12 Macarthur Way Bidwill	Contact Winsome for more information 0414 151 079
	Learning For Life	Administer scholarships for low-income families to be used for the educational support and needs of students	5–12 years	N/a	N/a	Learning for Life Sponsorship Line 1800 633 622 Mt Druitt office Ph: 9835 6842	Contact Smith Family for more information

Special Needs

Special Needs

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Lalor Park	Play Links	A mobile early childhood intervention playgroup program for children with additional needs	Families and their children aged 0–5years in the Blacktown LGA		Wednesdays 10–12noon	SDN Children's Services Inc. 28 Cowper Street Granville Ph: 9897 3635 Fax: 9897 2861	Contact Group Leader
Various Support for children attending local prior to school services	Supporting Children with Additional Needs (SCAN) scheme	Assists children with additional needs either attending or about to attend a preschool, occasional care or vacation care service to have equal access with all other children to the service and program activities	0–5 years		N/a	To find a child care service or preschool ring the Child & Family Information Referral Service on 8594 4244 or 1300 65 68 65	The Director or Coordinator of the preschool, occasional care or vacation care service applies for SCAN funding

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Various	Learning Support Programme (LSP)	The Learning Support Programme (LSP) provides a variety of services for children with additional needs. The LSP Playvan is a fun and free mobile advisory service, that supports the inclusion of all children within their local playgroups. LSP provides activity ideas and advice to help children participate in their playgroup, who are at risk of developmental delay, have a disability or challenging behaviour.	Children 0–5 years	Cost \$3 per session or \$5 for a family of two or more children	Tuesdays during school terms, 10am to 12noon.	Location of Playvan: Glendenning Neighbourhood Centre 48 Golding Drive Glendenning Children First: 63 Bottles Road Plumpton Ph: 9625 0422 Fax: 9625 8403 Website: www.childrenfirst.asn.au	Call Children First during office hours for more information and to apply
	Cumberland–Blacktown Inclusion Support Agency (ISA)	An Inclusion Support Agency providing support from experienced Facilitators to work with local child care services to build their capacity to work inclusively with all families. Free support is provided to services approved for Child Care Benefit (CCB) and those funded under the Budget Based Funding Program in the Cumberland– Blacktown region	Services working with children aged 0–12 years	Free	N/a	SDN Children's Services Inc. 28 Cowper Street Granville Ph: 9897 3635 Fax: 9897 2861 Email: cbisa@sdn.org.au	Contact SDN Children's Services Inc for more information

Family Support

Material Needs

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Mt DrUITT	Welfare Support	Various services for families including material aid, financial support and budget counselling	N/a	N/a	N/a	Anglicare 91 Kurrajong Avenue Mt DrUITT Ph: 9832 2300 Fax: 9832 1934	Contact Anglicare
Bidwill	Learning for Life	Administer scholarships for low-income families to be used for the educational support and needs of students	N/a	N/a	N/a	Smith Family Learning for Life Sponsorship Line 1800 633 622 Mt DrUITT office Ph: 9835 6842	Contact Smith Family
Lethbridge Park	Material support	Provides a range of welfare services including food, water, gas and electricity vouchers and assistance with telephone bills	N/a	N/a	N/a	Salvation Army Community Service Centre 2-6 Bougainville Road Lethbridge Park Ph: 9835 6300	Contact Salvation Army

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Emerton	Washed Up Treasure Op-Shops	Preloved goods at a reasonable price. Goods can be delivered	N/a	N/a	Monday – Friday 9am–4pm	Op-shops located in Emerton Shopping Centre	For more information call the W.A.S.H House Ph: 9677 1962

Parenting Support Programs

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Bidwill	Young Mums Group	Run during wiggling wombats playgym (<i>see details under 'physical activity'</i>) Includes craft, parenting discussions and morning tea	Mums of children — including those with children attending play gym and those who are not	Free	Thursdays 10–12 during school terms	Fusion Australia Bidwill Uniting Church Bidwill Square Bidwill Ph: 8805 5900	Contact Sallie
	NEWPIN Father's Centre	Peer support, counselling, playroom, personal development programs	Fathers and their children aged 0–5 years	Free	Mondays–Thursdays 9am–2.30pm	NEWPIN Fathers Centre 9 Capparis Circuit Bidwill Ph: 9835 1644	Contact Hugh
	NEWPIN Mother's Centre	Peer support, counselling, playroom/groups, personal development programs	Mothers and their children aged 0–5 years	Free	Various	NEWPIN Mothers Centre 30 Myrtus Crescent Bidwill Ph: 9628 0897 Fax: 9835 3615	Contact Annette

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Bidwill	NEWPIN Father's Centre	Monday evening group	Fathers and their children aged under 16 years	Free	Monday evenings	NEWPIN Fathers Centre 9 Capparis Circuit Bidwill Ph: 9835 1644	Contact Hugh
	Mt Druitt Learning Ground	Support program for Mt Druitt families that will equip them for later mainstream education or potential job opportunities	8–80 years			Learning Ground 10–12 Macarthur Way Bidwill	Call Winsome for more information 0414 151 079
St Marys	Young Mums Group	Run during wiggling wombats play gym (<i>see details under 'physical activity'</i>) includes craft, parenting discussions and morning tea	Mums of children — including those with children attending play gym and those who are not	Free	Wednesdays 10–12 during school terms	Fusion Australia St Marys Baptist Church Great Western Highway St Marys Ph: 8805 5900	Contact Sallie
Various	Support Groups and Courses	Information on parenting, stress management, confidence building, gambling etc	Parents			Mount Druitt Community Health Centre Buran Close Mt Druitt Ph: 9881 1200 Fax: 9881 1401	Contact Mt Druitt Community Health Centre

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Mt Druitt	Family Support Program	The program provides confidential support, home visits, group work and information. Also provides parenting and living skills programs under Communities for Children	Parents/ carers with children 0–12 years	Free	1 session a week or fortnight. Includes Glendenning, Rooty Hill, Mt Druitt, Oakhurst and Doonside	Anglicare 91 Kurrajong Avenue Mt Druitt Ph: 9832 2300 Fax: 9832 1934	Contact Anglicare
	C.O.R.R.E Family Support	Supports women with an intellectual disability or learning difficulty who are parenting. Offers case management, home visiting and advocacy as well as a group work program	N/a		Office hours: Monday to Friday 9am–4pm	W.A.S.H House Lot 5 Kelly Close Mt Druitt Ph: 9677 1962 Fax: 9677 1046 Email: admin@washhouse.org.au Website: www.washhouse.org.au	Contact the W.A.S.H House
Various	Mt Druitt Community Hub (Mission Australia)	Provides support for parents and their children aged 0–8 years through provision of playgroups, courses and facilitating linkages with schools and families	Parents/ carers with children 0–8 years		Bidwill, Shalvey, Willmot, Tregear and Lethbridge Park	Various locations Contact: Bronte Child and Family Centre 50 Gidley Street St Marys Ph: 9623 9199 Fax: 9623 0396	Contact Community Hub at Bronte Child and Family Centre

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Whalan	Babies Group	Focus on babies 0–12 months including brain development and parenting skills	All parents	Free	Mondays 10am–11am during school terms	Parents as Teachers Madang Avenue Public School, Mimika Avenue Whalan Ph: 9832 0543 Fax: 9832 0543 Email: patwhalan@hotmail.com	Contact Sonja
	Toddlers Group	Focus on toddlers 12–36 months including brain development and parenting skills	All parents	\$2 per child if child care required	Fridays 9.45am–11.15am during school terms	Parents as Teachers Madang Ave Public School, Mimika Ave Whalan Ph: 9832 0543 Fax: 9832 0543 Email: patwhalan@hotmail.com	Contact Sonja Bookings required
	Grandparent support group	A support group for grandparents who have fulltime custody of young children	Grandparents who have fulltime custody of young children	Free	3rd Thursday of the month 10am–12noon	Parents as Teachers Madang Avenue Public School, Mimika Avenue Whalan Ph: 9832 0543 Fax: 9832 0543 Email: patwhalan@hotmail.com	Contact Sonja

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Blacktown	Blacktown Children's Contact Services	Offers a range of family/parent support including life skills, parenting courses, relationship courses and family violence prevention				Relationships Australia Swinson Cottage 26 Swinson Road Blacktown Ph: 9671 3900 Fax: 9621 3900	For further information about courses or to make a booking Ph: 1300 364 277
Emerton	Mens Shed	Promotes the health and well being of men and boys through various activities				Mens Shed Corner of Emert Parade and Weber Crescent Emerton Ph: 9628 6317/ 9628 5613 Fax: 9628 6139 j.macdonald@uws.edu.au s.oo@uws.edu.au	Contact Mens Shed for more information

Early Intervention

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Mt Druit	Brighter Futures	A program for parents who are facing difficulties in parenting — includes a combination of home visiting, parenting programs or quality child care	Families and their children aged 0–8 years who are facing issues such as drug and alcohol, lack of support networks, children with challenging behaviour etc	N/a	4 sessions per week	Uniting Care Burnside Unit 3, 6–10 Mount Street Mt Druit Ph: 9421 3333 Fax: 9625 9516 Website www.burnside.org.au	Contact Uniting Care Burnside for more information

Domestic Violence

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Mt Druit	Mt Druit Family Violence Service	Crisis support and medium term case management for anyone affected by domestic and family violence. Aboriginal and Pacific communities caseworkers	N/a	N/a	N/a	11/13 Mount Street Mt Druit Ph: 9677 9628	Contact for more information

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Mt DrUITT	Domestic Violence Crisis Line	For information and support	N/a	N/a	N/a	Free call 1800 65 64 63	Contact for more information
Mt DrUITT	Staying Home Leaving Violence (SHLV)	Supports women and children to stay safely in their home when ending a violent relationship	18 years and over	N/a	N/a	W.A.S.H. House Lot 5 Kelly Close Mt DrUITT 9am–4pm Mon–Fri Ph: 9677 1962	Self or agency referral

Child Protection

Child Protection

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
All	DoCS Helpline	Child protection services, parenting support and early intervention, foster care, adoption services and help for communities affected by disaster	Various	N/a	24 hour helpline	More Information: Ph: 8887 7400 Report by phoning the DoCS Helpline on 132 111 (TTY 1800 212 936) for the cost of a local call, 24 hours a day, 7 days a week Website: http://www.community.nsw.gov.au	Report by phoning the DoCS Helpline on 132 111 (TTY 1800 212 936)
	Brighter Futures	Provides targeted support to vulnerable families to prevent them from entering or escalating into the child protection system. The program includes a combination of home visiting, parenting programs or quality child care. Brighter Futures focuses on families and their children aged 0–8 years who are facing issues such as drug and alcohol problems, lack of support networks, children with challenging behaviour etc	Parents with children aged 0–8 years	N/a	4 sessions per week	Uniting Care Burnside Unit 3, 6–10 Mount Street Mt Druitt Ph: 9421 333 Fax: 9625 9516 Website: www.burnside.org.au Referrals can be made by DoCS and/or community agencies	Through DoCS Helpline or community organisation referral

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
All	Child Abuse Prevention Service	A 24-hour Australia-wide crisis line. Provides information on child protection and child abuse. The corresponding website provides information on where and when to report abuse	N/a	N/a	N/a	Free call 1800 688 009 Website: www.childprevention.com.au	Contact for more information

Specific Groups

Aboriginal and Torres Strait Islander Children

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Tregear	Koori Families Playtime Playgroup	Weekly playgroups supported by an Early Childhood Teacher and Speech Pathologist	0–5 years	Parents need to bring a hat, sunscreen and morning tea for their child	Thursdays 10–12noon Wundanarr Koo	Children First: 63 Bottles Road Plumpton Ph: 9625 0422 Fax: 9625 8403 Website: www.childrenfirst.asn.au	Playgroups might be finishing after Term 2, 2009. Call Children First for updated information
St Marys	Miimali Aboriginal Community Association	Services provided through their Family Program includes crisis intervention, personal support, practical assistance, advocacy and referral	0–8 years		N/a	Miimali Aboriginal Community Association 42 Gidley Street St Marys Ph: 9673 4144 Fax: 9673 4199 Email: office@miimali.com	Contact Miimali for more information
Mt Druitt	Aboriginal Medical Service (AMS)	Medical services are available for Aboriginal children and adults.	N/a	Bulk Billing through Medicare		2 Palmerston Road Mt Druitt PO Box 3160 Mt Druitt Village Ph: 9832 1356 Fax: 9625 4152 Email: frank@amsws.org.au	Contact AMS for more information

Culturally and Linguistically Diverse Children

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Number of locations	Early Intervention Project	Support to CALD families and children 0–8 years, providing casework and outreach	Families and children 0–8 years	Free	Various	Families First Team Leader SydWest Multicultural Services Inc Level 2, 125 Main Street Blacktown Ph: 9621 663 Fax: 9831 5625 Email: info@sydwestmsi.org.au Website: www.sydwestmsi.org.au	Contact Families First Team Leader
Mt DrUITT	Multicultural Health Services	A range of multicultural health workers; interpreter service available to help clients access health services	All	Free	8.30–5pm	Mount DrUITT Community Health Centre Buran Close Mt DrUITT Ph: 9881 1200 Fax: 9881 1401	Contact Centre for more information

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Mt Druiitt	Mount Druiitt Ethnic Communities Agency (MECA)	Provides information and advice for people from a non-English speaking background	All	N/a	N/a	12–13 Mount Street Mount Druiitt Ph: 9625 9300	Contact MECA for more information
	Kids' Gym	Program to promote gross motor and fine motor skills, as well as social interaction amongst children aged 0–5 years in the Mt Druiitt Area. Free childcare for children under 2 years	0–5 year olds	Free	Friday 10am–11am	Mount Druiitt Community Health Centre Buran Close Mt Druiitt Ph: 9881 1200 Fax: 9881 1401	Contact Centre for more information

Inclusion Support

Location	Name of Program	Service Description	Age Range	Cost	Hours	Contact Details	Referral Pathway
Various	Cumberland–Blacktown Inclusion Support Agency (ISA)	An Inclusion Support Agency providing support to local child care services to build their capacity to work inclusively with all families in the Cumberland–Blacktown region. Applies to centres with Child Care Benefit or funded by Budget Based Funding Program	Services working with children aged 0–12 years	Free	N/a	SDN Children's Services Inc. 28 Cowper Street Granville Ph: 9897 3635 Fax: 9897 2861 Email: cbisa@sdn.org.au	Contact SDN Children's Services Inc for more information

My Contacts

Key Agencies

Service

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Contact Details

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Physical Health Services

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Mental Health Services

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Playgroups

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Educational Support

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Special Needs

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Family Support

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Child Protection

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Specific Groups

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**For more information contact:
Communities for Children
Mission Australia
28 Ayres Grove, Mt DrUITT
(02) 9832 9754**